



National Finance Center Customer Notification

Date of Notification: October 4, 2011

Subject: EPIC Web Document 089 - Deductions Due to Indebtedness - Processing Issue - Update

Database/Customer(s) Affected: All

Dear Customer:

The National Finance Center (NFC) is sending this notification as an update to a notice issued on September 29, 2011, stating that NFC was experiencing an issue with the entry of certain Indebtedness, Child Support and Discretionary Allotment documents. The notification stated that an update to EPIC Web was scheduled for implementation on Monday, October 3, 2011.

Due to a software migration issue, EPIC was not updated on Monday, October 3, 2011, as previously stated. The application is scheduled to be updated today at 6:00 p.m. CST. A follow up notification will be sent once the implementation is completed.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized agency representatives with questions concerning this notification should contact NFC's Client Management Branch at Customer.Support@nfc.usda.gov.

JKC/M5-11-113

"Tip of the Week"

For PP20, because of fiscal year-end conversion, please do not use code 1 in the Accounting Data Usage Code field. You may resume using code 1 in this field in PP21.